

Beauty Bureau E.A. Limited

13 Craven Street
London
WC2N 5PB

The Booking Terms HT by Sakurami London (Beauty Bureau E.A. Ltd.)

When you book an appointment we may:

- ask for a booking deposit up to 25% of the cost of the booked services. This deposit will be used as part payment towards your service; or
- charge you up to 25% of the cost of the booked services using your Financial Data you provide us according to our Privacy Policy if you fail to change or cancel your appointment less than 24 hours before the booked appointment

We understand that you may need to change or cancel your booking. You can do this without any charge up to 24 hours before the booked appointment. After that time, the prepayment amount will be non-refundable or we will charge you up to 25% of the cost of the booked services using your Financial Data you provide us according to our Privacy Policy.

Your appointments are very important to us. If you are late for your appointment we will do everything to accommodate you, however if it is not possible for us to extend your appointment time you will be charged a full appointment charge.

The time of your appointment is reserved only for you and we kindly ask that you let us know at least 24 hours in advance. Our cancellation policy is strictly 24 hours for all customers. If we don't receive 24 hours' notice to cancel your appointment then unfortunately, your deposit becomes non-refundable or we will charge you up to 25% of the cost of the booked services using your Financial Data you provide us according to our Privacy Policy.

If you buy a package of services at a special price and then you decide to refuse from such package we will charge you for the services actually provided to you (if any) within such package at their ordinary price and we will decrease the amount of your refund by relevant amount for such provided services.

We always aim to provide the best quality of products and service. If anything is not to your satisfaction please do not hesitate to contact us by email at welcome@ht-by-sakurami.co.uk or call us +44 207 351 3938.

Registered in England and WALES: 0839137
Bankers: Barclays Bank plc,
Camden Branch Sort code: 20 44 91
Account Number: 53590224